

By making a booking you are agreeing to our T&C's so please read carefully and get in touch if you have any questions.

#### General

- All riders must have a helmet on whilst mounted on a pony which has been fitted by a member of staff. Our UVEX helmets are the highest protection which can withstand a fall and a kick from a horse and up to date Kite marked and checked by our local authority on our license inspection. If you wish for your child to wear their own helmet which we don't advise, then you are doing so at your own risk
- All riders under 4 years old must be accompanied by a parent or guardian.
- All riders should be in sight of a parent or guardian at all times
- Magic ponies may use pictures of your venue/ponies and shared images may be uploaded onto social media channels. If you do not allow photos/videos please let Magic Ponies know in advance.

#### Pony Parties

- A 50% deposit must be made to secure any pony party in the diary
- Parties cannot be moved except for exceptional circumstances and at discretion of Lara
- You are responsible for informing magic ponies of your garden size, side access and suitable parking area.
- Magic Ponies have the right to stop the party at any time if they believe that the safety of staff, ponies and children is compromised
- Whilst the ponies are very well behaved, we may ask for footballs, bouncy castle etc to stop whilst we are there.
- Balance of the party must be paid in full within 48 hours of us attending.
- Magic Ponies cannot be held responsible for mud/slight damage to grass area

#### Events, fetes and home visits

- All bookings must be paid up front within 7 days to secure the space in the diary
- No refunds can be made, if event is cancelled with advance notice, the payment can be carried over to the next event.
- If the event is cancelled within 48 hours no refund will be made.
- Magic Ponies cannot be held responsible for mud/slight damage to grass area etc and where we visit care homes indoors this is entirely your responsibility.
- Magic Ponies have the right to stop the party at any time if they believe that the safety of staff, ponies and children is compromised
- Whilst the ponies are very well behaved, we may ask for footballs, bouncy castle etc to stop whilst we are there
- You are responsible for informing magic ponies of your garden size, side access and suitable parking area